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<b>APPLICANTS</b> Hariharakrishnan Mannarsamy, Karnataka, INDIA; <b>** CONTINUING DATA *****</b> <i>None JDM</i> <b>** FOREIGN APPLICATIONS *****</b> <i>None JDM</i> <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 07/13/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <i>Joseph S. Mannarsamy JDM</i> Acknowledged <i>Examiner's Signature</i> Initials		<b>STATE OR COUNTRY</b> INDIA	<b>SHEETS DRAWING</b> 2	<b>TOTAL CLAIMS</b> 10	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 Fort Collins, CO 80527-2400					
<b>TITLE</b> Helpdesk system and method					
<b>FILING FEE RECEIVED</b> 920	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		